National COVID-19 Grand Rounds: Emergency Department

10 Tips for Patient Care, Clinical Operations, and Ethics in Crisis

Jolion McGreevy, MD MBE MPH
Medical Director
Department of Emergency Medicine
The Mount Sinai Hospital
You can’t be too prepared.
Think system.
Think in phases.
Create capacity *before* it seems necessary.
Operate the ED command center, continuously.
Don’t let uncertainty create confusion.
Socialize dynamic clinical “guidelines.”
Palliative care is a critical care resource.
Know the moral lens: one patient vs. all patients.
It’s all COVID.