UMC NEW ORLEANS

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Daily Volume And Admit Rate

- DAILY PATIENT VOLUME
- ADMIT RATE

FORCED ISOLATION ORDER

Total ED Arrivals

# Admits

% Admit


FORCED ISOLATION ORDER
INTERVENTION TIMELINE

- Homeless shelter opened 3/14 - Present
- ICU and Med/Surg Protocols 3/22 - Present
- Tent 3/19 - 4/19
- Convention Center Opens 4/5 - Present
- Incident Command Meetings & Communication Changes 3/11 - Present
- Telemedicine 3/19 - present
- System Leveling 4/3 - Present
- Peak deaths (129) 4/14
- 1st UMC COVID Positive 3/10
- Staffing changes 3/11 - Present
- NOLA Forced Isolation Order 3/20
- Louisiana Forced Isolation Order 3/24
<table>
<thead>
<tr>
<th>Successes</th>
<th>Challenges</th>
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<tbody>
<tr>
<td>▶ Morale</td>
<td>▶ Data</td>
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<tr>
<td>▶ Communication</td>
<td>▶ Communication</td>
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<tr>
<td>▶ Telemedicine</td>
<td>▶ Brain drain</td>
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<td>▶ System leveraging</td>
<td>▶ Structure</td>
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<td>▶ UMC support</td>
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<td>▶ Incident Command</td>
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UMC EMERGENCY MANAGEMENT

- Pandemic Planning
- ED PUI Evaluation Process
- Initial Evaluation – January 26, 2020
- SARS-CoV-2 specific workgroup
SYSTEM WIDE INCIDENT COMMAND
INCIDENT COMMAND

- UMC | LCMC Incident Command Teams

- Testing
  - Office of Public Health Lab
  - Commercial Testing and Delays
  - In House Testing

- Clinical Workflows

- Facilities

- PPE Conservation
MOVING FORWARD