



**MOBILE INTEGRATED HEALTH (MIH)  
EMS RESPONSE IN THE TIMES OF COVID**

# Structure and Function

- **MIH TEAM**
  - Advance Practice Provider and an Advanced EMT
  - Fully equipped EMS Medical First Responder unit
- **INNOVATIVE CARE DELIVERY**
  - Reduce readmission rates
  - Improve resource utilization
- **IMPROVE ACCESS**
  - Supplement traditional EMS services
  - Expand hospital-based outpatient services



# Clinical Role

911

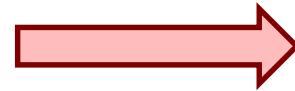
Mobile Crisis

Hospital/ Clinic

Community  
Endeavors

911

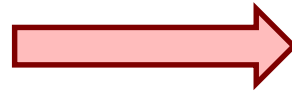
- Low acuity calls
- In home assessment and mitigation



- Dispatch EMD code 36 activated
- Increased early on to level 1 with MIH alternative response
- Tele-health

## Mobile Crisis

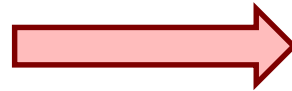
- Respond to psychiatric 911 calls
- Direct admit



- Respond to psychiatric 911 calls
- Direct admit
- Behavioral Health support-providing long acting medications

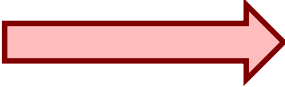
## Hospital/ Clinic

- Reduce admissions
- Enhance transition of care services
- Care Coordination
- High-Risk referrals



- In-home follow up for concerns noted during virtual visit
- In-home COVID testing for high risk
- Labs for drug monitoring (clozapine, Coumadin)

## Community Endeavors

- Post-Overdose Program (POP)
    - Linkage to care support
    - Overdose prevention
  - High utilizer program
- 
- Virtual peer specialist visit
  - High utilizer program
  - Community collaborations