MOBILE INTEGRATED HEALTH (MIH)
EMS RESPONSE IN THE TIMES OF COVID
Structure and Function

• MIH TEAM
  – Advance Practice Provider and an Advanced EMT
  – Fully equipped EMS Medical First Responder unit

• INNOVATIVE CARE DELIVERY
  – Reduce readmission rates
  – Improve resource utilization

• IMPROVE ACCESS
  – Supplement traditional EMS services
  – Expand hospital-based outpatient services
Clinical Role

- 911
- Mobile Crisis
- Hospital/ Clinic
- Community Endeavors
• Low acuity calls
• In home assessment and mitigation

• Dispatch EMD code 36 activated
• Increased early on to level 1 with MIH alternative response
• Tele-health
• Respond to psychiatric 911 calls
• Direct admit

• Respond to psychiatric 911 calls
• Direct admit
• Behavioral Health support—providing long-acting medications
• Reduce admissions
• Enhance transition of care services
• Care Coordination
• High-Risk referrals

Hospital/ Clinic

• In-home follow up for concerns noted during virtual visit
• In-home COVID testing for high risk
• Labs for drug monitoring (clozapine, Coumadin)
Community Endeavors

- Post-Overdose Program (POP)
  - Linkage to care support
  - Overdose prevention
  - High utilizer program

- Virtual peer specialist visit
- High utilizer program
- Community collaborations