

**NEW ORLEANS  
ERNEST N. MORIAL CONVENTION CENTER  
MEDICAL MONITORING STATION**

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# THE CONCEPT

- 2,000 bed facility in the New Orleans Convention Center
- Effort led by the Louisiana Department of Health and the Louisiana National Guard
- Hurricane sheltering plans used to create facility
- Outside staffing agency contracted to provide clinical care



# CONCEPT OF OPERATIONS

- Initial mission:
  - Accept patients from the inpatient setting
  - Accept recovering patients with ongoing medical needs
  - Accept patients capable of ambulation and self care
- Revised mission:
  - Accept patients from nursing homes, clinics, urgent cares, emergency departments, and inpatient settings
  - Accept patients in any stage of illness
  - Accept patients regardless of ambulation and/or self-care capabilities

# CHALLENGES

## CHALLENGES RELATED TO REDESIGN

- Majority of patients from nursing homes
  - Large number of patients with ambulatory issues and total care needs
  - Long duration of patient stays
- Facility designed for high volume, low acuity
- Initially lacked access to testing

## CHALLENGES RELATED TO BEING AN ALTERNATIVE CARE SITE

- PPE shortages
- Limited resources
- Logistics processes
- Clinicians and case managers not familiar with local customs and resources
- Difficult to track data



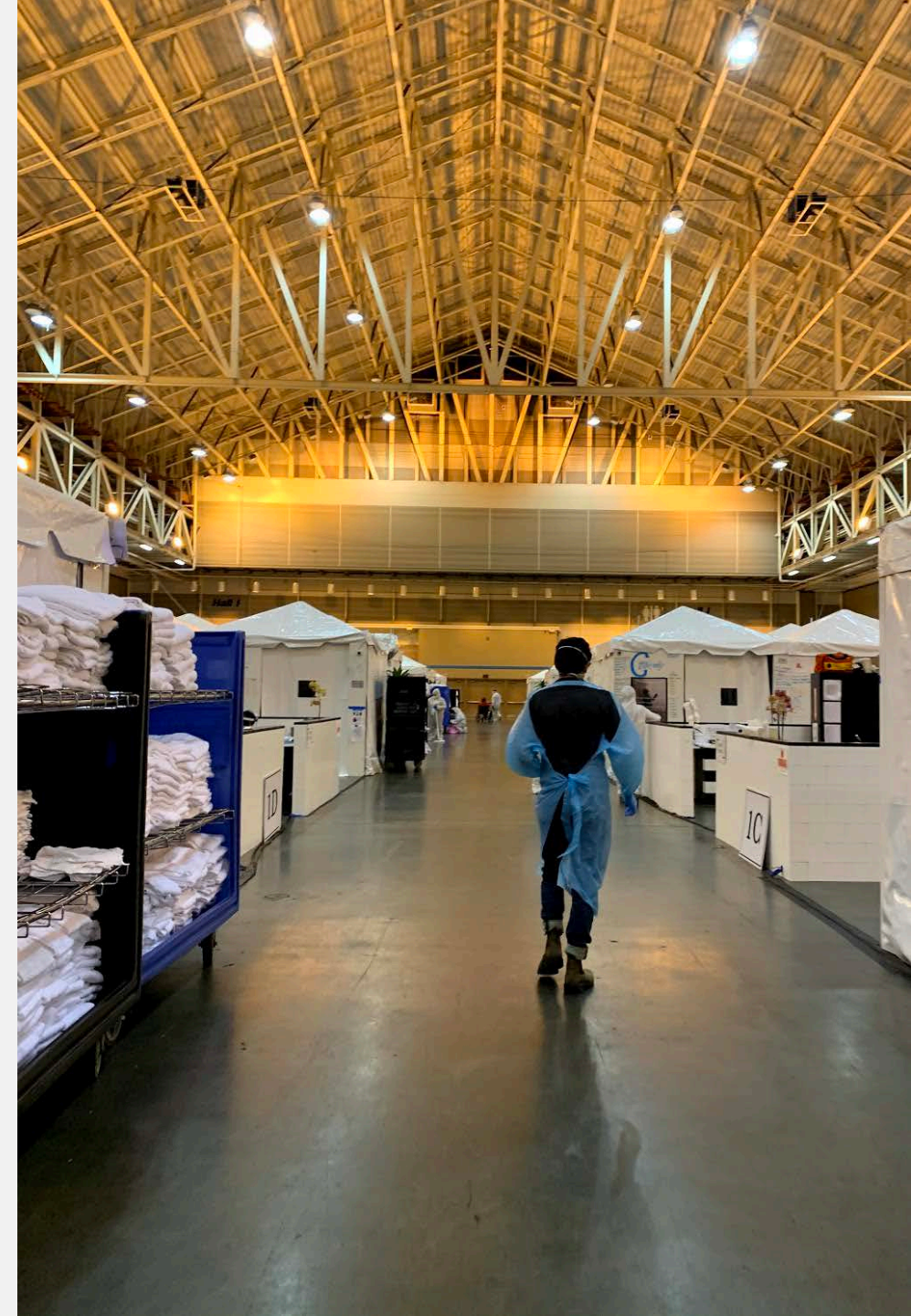
# ACQUIRED CRITICAL RESOURCES

- Appropriate staffing types & ratios
- Quality assurance (role, meetings, tools, daily reports)
- COVID-19 testing capabilities
- Hospital beds
- Wound care team & equipment
- Physical therapy team & equipment
- Patient activity area & schedule
- Special diets
- Case management
- Daily data reports



# THE FUTURE

- Concerns
  - Resurgence in cases as the City/State reopens
  - Need for non-inpatient care sites as nursing home testing is expanded/mandated
  - Need for Covid + sheltering options during hurricane season
- Options
  - Keep the Convention Center MMS open
  - Open smaller MMS facilities within empty wings of hospitals



THANK YOU!  
QUESTIONS?