COVID-19 Clinical Rounds: Air Transport

June 4, 2020

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TOP CHALLENGES...

- PPE
  - Heat Exposure with PPE

- Communications
  - Employee Travel
  - Information Challenges

- Aircraft Disinfection

- Lack of Testing
  - Consistent Compliance

- Mask Usage
  - Social Distancing at the base
Volume of Transports

COVID Transports - Patient Status

- Negative
- Not Available
- Pending
- Positive
- Total
Teammate Quarantine

Individuals Under Quarantine, By Discipline

- EMT-P
- Pilot
- RN
- AMC Other
- Mechanic
Unique Circumstances

Event 1 - 4.7.2020

• Boots on the Ground” to NY Hospital
• Emergency Department beyond capacity.
• Quickly developed a process (operational/logistical/clinical)
• Goal - Reduced crew in hospital times/exposure times from 90 minutes to average of 20 minutes
• Tracked data and patient information with Logistics Officer (AMC) and Hospital Transport Team Coordinator

Event 2 - Hospital Oxygen

• Requested to mobilize multiple aircraft for patient movement
• Working with same team to obtain information, communications and now including NYS DOH
• Patients to be moved are now in different locations of the hospital
• Developed relationship with Security received an escort.
• Our Flight Crews moved patients successfully and safely to their destination
Positive Outcomes

- EOC – Single point of Communication
- CEO Daily Letter
- Video’s produced by teammates
- Employee Assistance through HR
- Increased communication throughout the organization
- Great examples of team work
- Town hall meetings
- Patient Safety Hotline & Email
QUESTIONS

Thank You!