



COVID-19 Clinical Rounds: Air Transport

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SYSTEM DEVELOPMENT



Ensuring Safety & Consistency



TOP CHALLENGES...

PPE

Heat Exposure
with PPE

Communications

Employee Travel
Information
Challenges

Aircraft
Disinfection

Lack of Testing

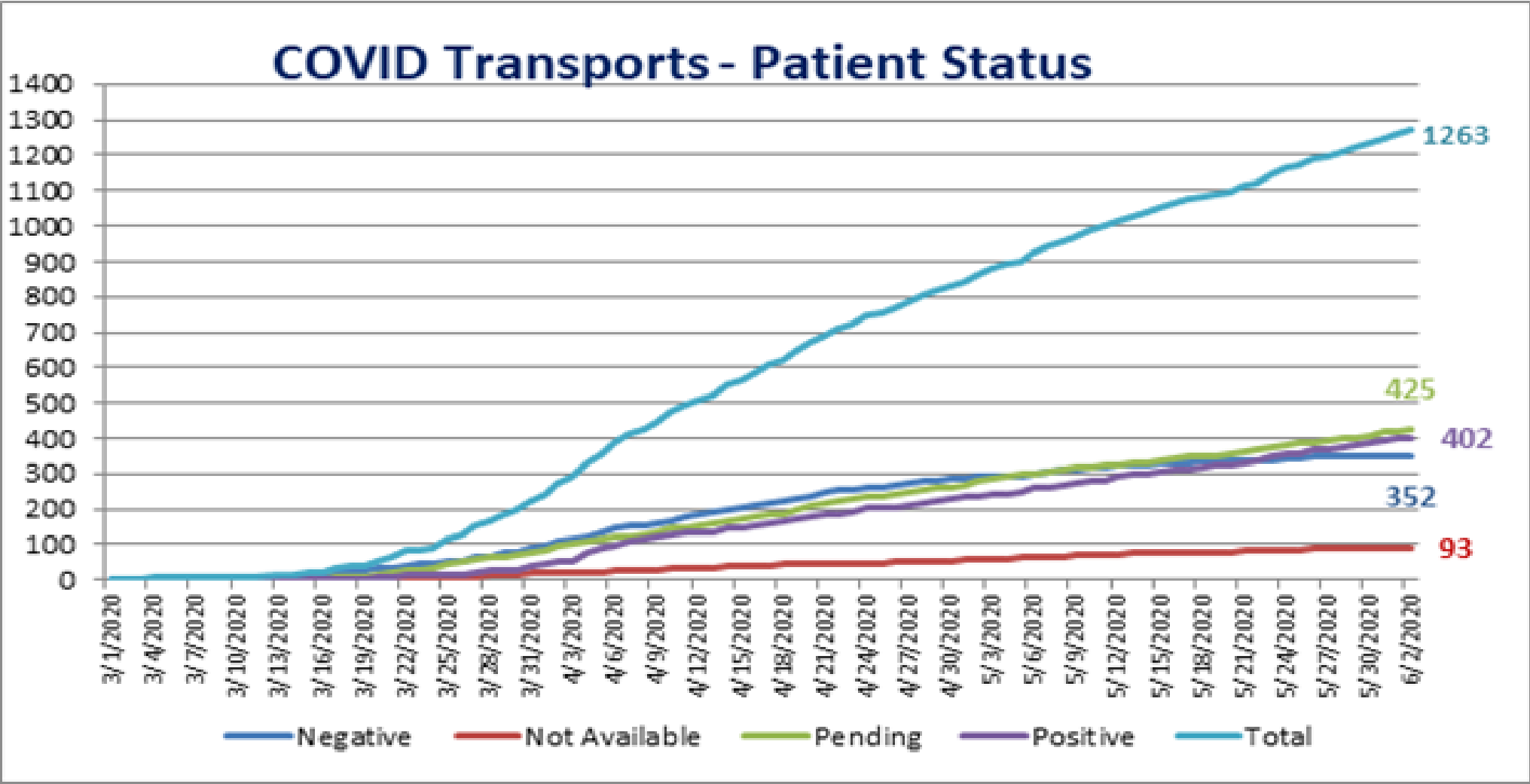
Consistent
Compliance

Mask Usage

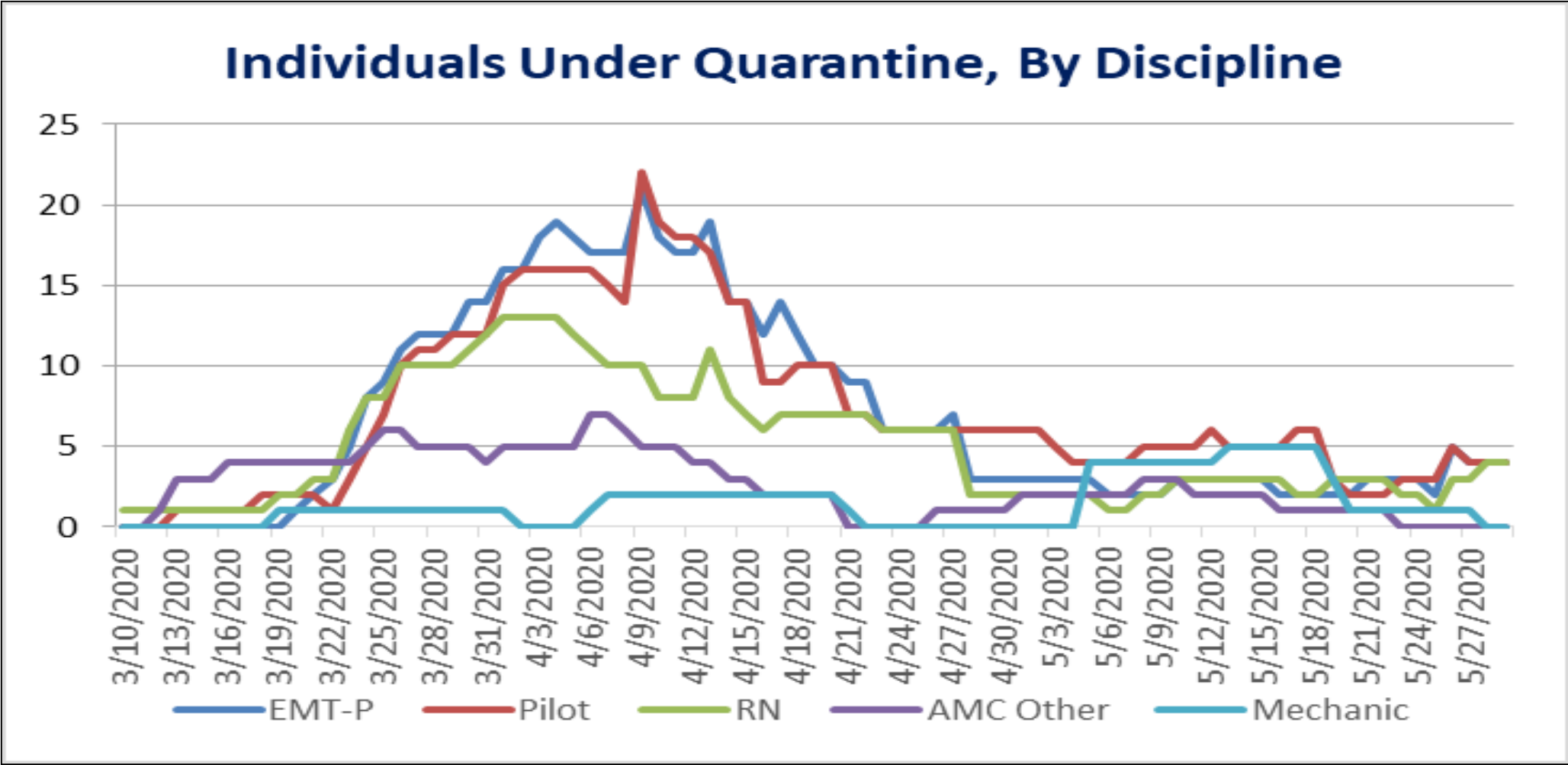
Social
Distancing at
the base

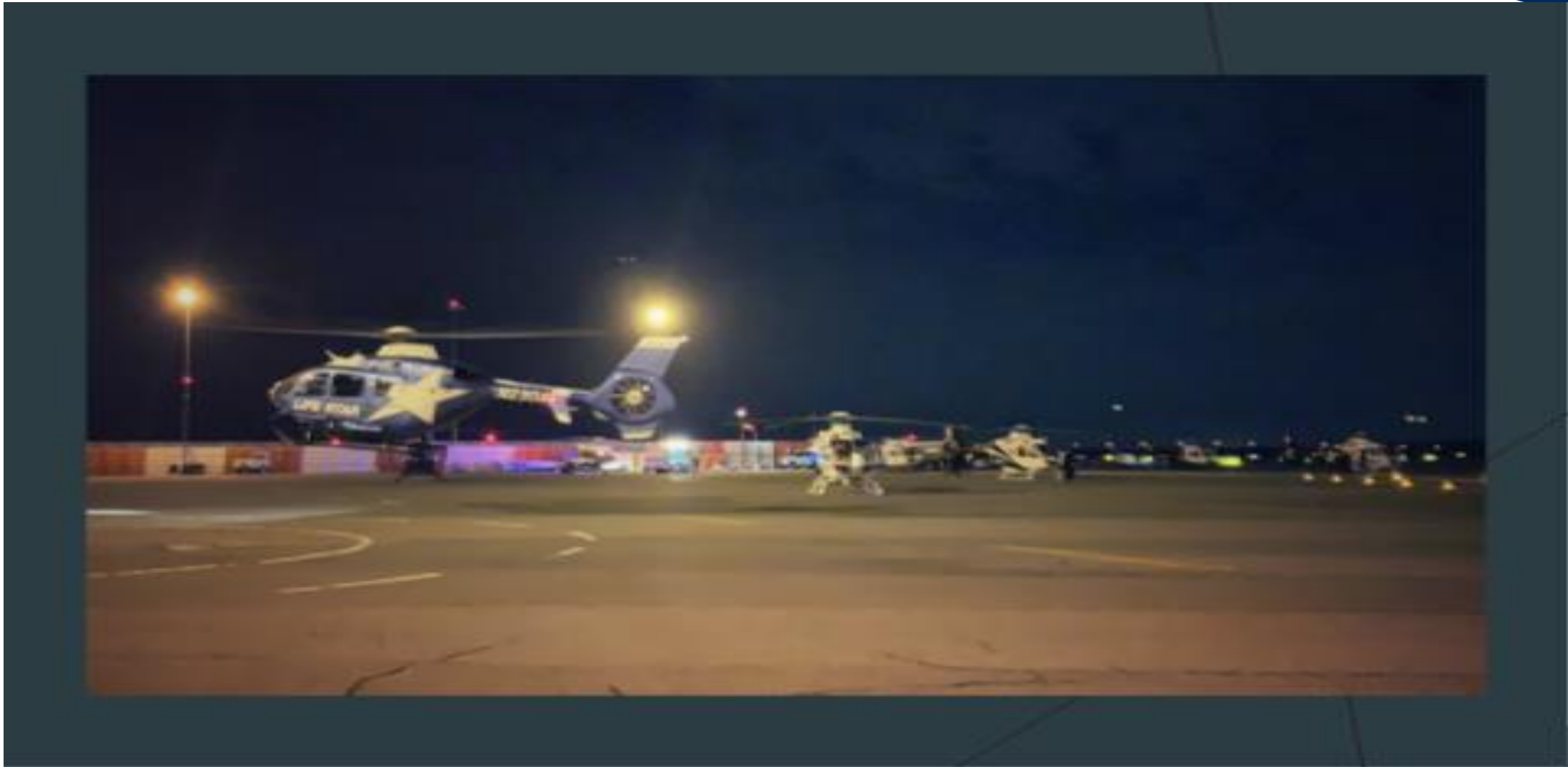


Volume of Transports



Teammate Quarantine





Unique Circumstances

Event 1 - 4.7.2020

- “Boots on the Ground” to NY Hospital
- Emergency Department beyond capacity .
- Quickly developed a process (operational/logistical/clinical)
- Goal - Reduced crew in hospital times/exposure times from 90 minutes to average of 20 minutes
- Tracked data and patient information with Logistics Officer (AMC) and Hospital Transport Team Coordinator

Event 2 - Hospital Oxygen

- Requested to mobilize multiple aircraft for patient movement
- Working with same team to obtain information, communications and now including NYS DOH
- Patients to be moved are now in different locations of the hospital
- Developed relationship with Security received an escort.
- Our Flight Crews moved patients successfully and safely to their destination

Positive Outcomes

- ✓ EOC – Single point of Communication
- ✓ CEO Daily Letter
- ✓ Video's produced by teammates
- ✓ Employee Assistance through HR
- ✓ Increased communication throughout the organization
- ✓ Great examples of team work
- ✓ Town hall meetings
- ✓ Patient Safety Hotline & Email



QUESTIONS

