

# Global Medical Response

COVID19

Observations / Challenges / Solutions

*April 10, 2020*



# Global Medical Response

- 13 Million patients treated last year
- 4000 Communities / 46 States
- 38,000 EMS Providers
- 338 Air bases
- 56 Communications Centers
- 7000 Ground Vehicles
- 412 fixed & rotary aircraft
- Prime EMS Contractor FEMA



# Impact of Pandemic on EMS

- 27% drop in EMS Volume nationwide
- Dramatic increases in heavy illness burden communities
- Call type distribution changes (markedly less trauma)
- Significant decrease in air utilization
- 57.7K “PUI” (0301 – present)
- 622 “Confirmed Positive” (0301 – present)



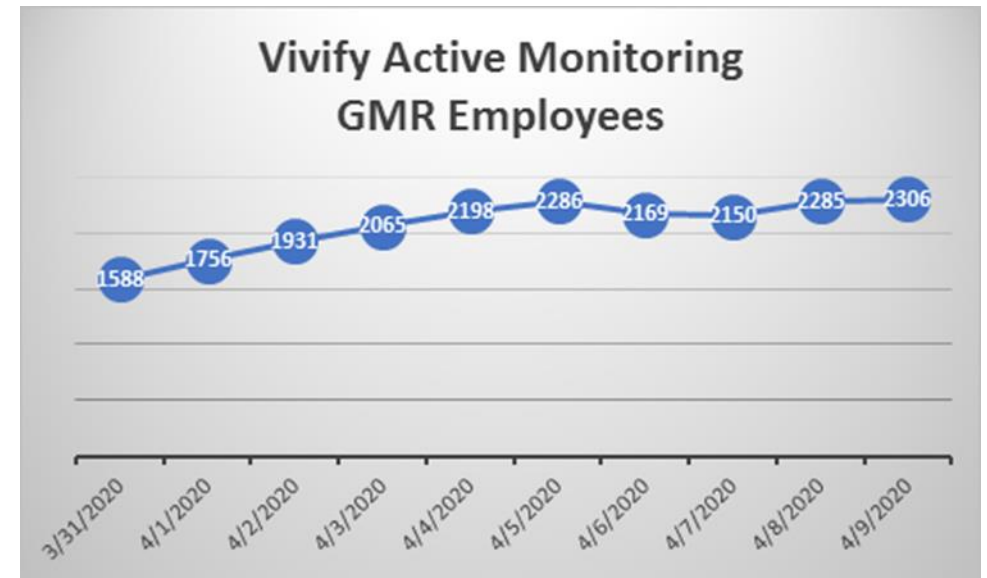
# Targeted Challenges / Solutions

- PPE
- Management of the Air environment
- Provider exposure / RTW
- Testing
- Crisis Standards of Care / Alternate Destinations
- “Innovations”
- Provider wellbeing / longer term resilience



# Provider monitoring

- 46 COVID Positive / 1 Critical
- 36 Quarantined
- 48 Self Isolated
- Unknown community vs patient acquired



# GMR SST

The screenshot shows the Global Medical Response website's COVID-19 resources page. At the top, the Global Medical Response logo is on the left, and a navigation menu with links for HOME, ABOUT, NEWS, RESOURCES, CAREERS, PROTECT PATIENTS, and CONTACT is on the right. Below the navigation is a hero banner featuring a 3D rendering of a coronavirus particle on the left and the GMR Medicine logo with the text 'Emerging Infectious Diseases' on the right. Underneath the banner, the page is titled 'RESOURCES > Emerging Infectious Diseases' and includes a timestamp: 'Updated Wednesday, April 8, 2020 at 2:55 p.m. CST'. A 'Latest Updates' section follows, with a note that information is updated in the last 2-3 days. This section lists 'New resources' and 'Updated/Revised documents' with bullet points and dates. A vertical sidebar on the right contains a red 'GMR FAQ | COVID-19' button, a blue 'M.A.S.T. Medical Assessment and Screening Tool for GMR employees' button, and a list of resource categories with right-pointing chevrons: 'RESOURCES AND GENERAL INFORMATION', 'SITUATION SUMMARY', 'CENTERS FOR DISEASE CONTROL COVID-19 PAGE', and 'MEDIA COVERAGE'. At the bottom of the main content area, there is a vertical list of blue buttons with white text and right-pointing chevrons: 'PPE AND PROVIDER WELL-BEING', 'DECONTAMINATION AND DISINFECTING PROCEDURES', 'CLINICAL CARE AND APPROACHES', 'GMR EMPLOYEE GUIDELINES, COMPLIANCE AND POLICY INFORMATION', and 'GMR LEADER COMMUNICATIONS'.

globalmedicalresponse.com/coronavirus

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