



Ann is a dynamic and visionary Corporate Executive with over 25 years experience in a variety of service-based industries and is President of People Ink, her consulting company that helps organizations create unique workplace cultures based on values and performance. She held the position of Vice President of the People Department for Southwest Airlines and Executive Vice President of Team Services for Promus Hotel Corporation and most recently, the Executive Vice President of People for JetBlue Airways.

Ann has a respected reputation in the industry for her creative approach to creating customer-centric cultures and is a popular speaker on the subject of customer service and how to build a strong high-performing culture.

Ann currently serves on the board at the Regis Corporation, NexPhase Capital, YScouts, Past-President of the University of New Mexico Alumni Association Board, Chairman for Safer New Mexico Now, and Board member of New Mexico Appleseed. Ann's former boards include JetBlue Airways, P.F. Chang's China Bistro, HireVue, Inc., Restoration Hardware, Executive Council, Brigham & Women's Hospital Harvard Medical School Board, the University of New Mexico Health Sciences Center, the University of New Mexico-Robert O Anderson School of Business National Advisory Board, Accion New Mexico and Albuquerque Community Foundation.

Ann has an MBA in Management from the University of New Mexico and her book "Built on Values" was released in January 2011.

